HAMPSHIRE COUNTY COUNCIL

Officer Decision Record

Decision Maker:	John Tickle Assistant Director Culture and Heritage
Date:	15 June 2017
Title:	Review of charges 2017/18, Hampshire Archives and Local Studies

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1. The decision:

- 1.1. Hampshire Archives and Local Studies' annual review of fees and charges resulting in revised fees and charges from 1 July 2017.
- 1.2. As a first step towards ensuring that our fees and charges more fully reflect the costs of delivering our services, there will be significant increases: in the range between 6% (for research) and 115% (copy baptism certificate).
- 1.3. The charge for talks to groups both on- and off-site will be increased from £75 to £100, and for group workshops, from £75 to £100 per half day, or £10 per hour (from £7) per person. The charge for training days will remain at £30 per day per person (this charge was increased significantly last year).
- 1.4. The hourly rates for research and providing digital downloads will be increased from £35 to £37 and from £70 to £74 for the express research service. The hourly rates for transcriptions and conservation work will be remain the same at £50.
- 1.5. The fee for copy baptism certificates will be increased from £13 to £28 and for certified transcripts from £13 to £20. The certification fee will be increased from £8 to £10.
- 1.6. There will be a new copy estimate charge introduced where large quantities of copies are required, at £10 per 100 pages.
- 1.7. Customers making personal visits may be provided with photocopies or make self-service printouts from microform. Charges will be increased from 60p/80p (A4/A3) to £1 per photocopy (A4 or A3) and from 50-60p to 75p per microform print (A4 or A3). Discounted rates (for depositors and those in education) will be increased from 30p/40p (A4/A3) to 50p per copy (A4 or A3).

- 1.8. For remote customers, the minimum charge for photocopies will increase from £6 for a small number of copies to £10 for up to 5 copies. Charges for copies beyond the minimum charge will increase from 60p per A4 and 80p per A3 to £1.25 per A4 or A3.
- 1.9. The charge for printouts from microform (including wills and parish register entries) will increase from £6 to £10.
- 1.10. The charge for copies printed from the internet will remain the same at 30p per copy.
- 1.11. The service providing duplicate copies of microfiche will cease.
- 1.12. The charge for a customer permit to take photographs of documents (number unlimited) will be increased from £14 to £15 per day/session. The five-session discount card will be increased from £50 to £60.
- 1.13. The charge for prints from digital images will be increased from £6 to £12 (A4 paper or A5 glossy) and from £8 to £15 (A3 paper or A4 glossy).
- 1.14. The charge for digital images will be changed from £6 for the first five images and £3 per image thereafter to £12 for the first image and £4 per image thereafter. There will be a new option in the case of single volumes for which the charge will be £40 for the first 10 images and £1 per image thereafter.
- 1.15. A new digital scan service will be introduced (applicable only to documents which can be photocopied, ie can be photocopied without risk to the document). Charges for remote customers will be £10 for up to 5 scans and £1.50 per scan thereafter. The charge for customers making personal visits will be £1.50 per scan.
- 1.16. The charge for pre-prepared CDs of the Winchester pipe rolls will be increased from £25 for one, £30 for two and £15 for subsequent pipe roll copies, to £25 per pipe roll copy.
- 1.17. The fee to use document images for commercial purposes will be increased from £40 to £50 and, in addition, a research fee of £50 per hour may be applicable. The same will apply to still images from film used by TV companies.
- 1.18. The fee to use document images for non-commercial purposes will be increased from £12 to £15 and, in addition, a research fee of £50 per hour may be applicable. Discounts for HAT members will cease and the discount applying to the use of 10 images or more will change from 50% to a flat rate of £50.
- 1.19. The fee for commercial filming or recording at Hampshire Record Office will be increased to from £60 to £100 per hour.
- 1.20. Cinema/room hire rates will increase from £30/£20 to £35/£25 per hour, Mon-Fri 9am-5pm; from £65 to £70 for weekday evenings; and from £35 to £40 per hour for Saturdays, 9am-4pm.

2. Reason(s) for the decision:

- 2.1. To recover the costs of providing our services.
- To further strengthen the income base necessary in order to help secure a resilient and sustainable future for the archives service.
- 2.3. To encourage customers to use the self-service options more; this entails making on-site visits.
- 2.4. (Decision 1.5) To cover our costs. This also brings the fee for copy baptism certificates into line with the fee charged under The Church of England's Table of Parochial Fees.
- 2.5. (Decision 1.6) To ensure a requisite charge is made to reflect the work involved in managing large copy orders.
- 2.6. (Decision 1.11) To respond to the much reduced demand for copies of duplicate microfiche.
- 2.7. (Decision 1.14) To encourage customers who want to order digital copies of single volumes of archive material.
- 2.8. (Decision 1.15) To provide a cheap digital alternative to our photocopy service that may also be more convenient for our customers.
- 2.9. (Decision 1.16) To streamline charges for pre-digitised documents available for sale on CD or DVD.
- 2.10. (Decision 1.17 and 1.18) To apply a charge for research time required where copyright and other rights holder information is unknown and requires investigation.

3. Other options considered and rejected:

3.1. Not applicable.

4. Conflicts of interest:

4.1. Not applicable.

5. Dispensation granted by the Head of Paid Service:

5.1 Not applicable.

6. Supporting information:

See table below.

Approved by:	Date:
John Tickle, Assistant Director Culture and Heritage	15 June 2017

HAMPSHIRE ARCHIVES AND LOCAL STUDIES FEES AND CHARGES With effect from 1 July 2017

Service	Description	Date last changed	Charge 2016/17	Charge from 01/07/2017 (changes shown in bold)
EVENTS				,
Talk or film show	Off-site visits	2016/17	£75	£100
	On-site visits	2016/17	£75	£100
Workshops (inc. beginners eves)	Charge per person	2016/17	£7.00 per hour	£10 per hour
Half-day workshops for another provider e.g. libraries	Charged by invoice per event (library passes on charge to attendees)	2014/15	£75	£100
Archive Ambassadors training day	Charged per person	2016/17	£30	No change
Last Thursday lectures	Charge per person	2014/15	Donation	Donation. LTLs to be reviewed Summer / Autumn 2017
Education workshops	Off- and on-site	2014/15	£75 up to half day	£100 (from Sep 2017)
CONSERVATION		2015/16	£50 per hour	No change
RESEARCH	Searches/research in records (including photocopying estimates)	2016/17	£35 per hour	£37 per hour
	Transcriptions Express searches/research	2015/16 2016/17	£50 per hour £70 per hour	No change £74 per hour
CERTIFIED COPIES	Baptism certificate Certified transcripts (vehicle licence entries	2015/16	£13	£28
	or similar – i.e. short entries) Certification charge (i.e. in addition to	2015/16	£13	£20
	copying or paid research costs)	2015/16	£8	£10

REPROGRAPHICS				
Copy estimates (for remote orders of photocopies, scans, and photography)	Copy estimate, per 100 pages	NEW		£10
Photocopies Includes p&p where applicable	Postal requests (remote orders) Remote orders (1-5 copies) Subsequent copies, per copy	2015/16 NEW NEW NEW	A4/A3 60 / 80 (min charge £6) 	A4 and A3 £10 £1.25
	Personal visits Standard rate, per copy Education rate, per copy Depositors' rate, per copy Library books less than 100 years Info packs & parish map, HRO catalogue	2014/15 2014/15 2014/15 2014/15 2014/15	60 / 80 30 / 40 30 30 / 40 30 / 40	£1 50p 50p 50p 50p
Microform print-out	Postal requests (remote orders): Per search/copy (parish register entries) Per will, per other documents on mf only	2015/16 2015/16	£6.00 £6.00	£10 £10
	Personal visits: Self service, standard rate Education rate Depositors' rate	2007/08 2011/12 2014/15	A4/A3 60 / 60 (50 / 50 for high value EMOS cards) 30 / 40 (high and low value) 30 / 40	75p 50p 50p
Printer in search room	Print from web pages	2014/15	30	No change
Microfiche	Duplicate microfiche Microfiche envelope	2013/14 2003/04	£2.00 – bulk orders (50+) only 5p	No longer available
Self-service photography	Per session/day 5-session discount card	2016/17 2012/13	£14.00 £50.00	£15.00 £60.00

Digital (print) Includes p&p	A5 glossy b/w or colour/sepia A4 paper b/w or colour/sepia A4 glossy b/w or colour/sepia A3 paper b/w or colour/sepia	2016/17 2016/17 2016/17 2016/17	£6.00 £6.00 £8.00 £8.00	£12.00 £12.00 £15.00 £15.00
Digital (photography) Emailed or on CD (charge includes CD p&p)	Different documents: First 5 images, per image First image Subsequent images, per image	2016/17 NEW 2013/14	£6.00 £3.00	 £12 £4.00
	One volume: First 5 images, per image 6 th to 10 th image, per image First 10 images Subsequent images, 11 th image onwards, per image	2016/17 2013/14 NEW NEW	£6.00 £3.00 	 £40 £1.00
Digital (electronic material)	Download of digital material (to all formats)	2016/17	£35 per hour (£10 min charge)	£37 per hour (£10 min charge)
Digital (scans) Only available for documents that can be photocopied	Pdf, black and white Remote orders (1-5 copies) 6 th , 7 th , 8 th copy etc, per copy Personal visits, per copy	NEW NEW	 	£10 £1.50 £1.50
Pre-prepared CD/DVD Includes cost of CD/DVD and p&p (ex. Cathedral documents)	CD with tithe map and apportionment; Pipe rolls (set of 192) Individual Bishops registers (full set) Individual Other: eg Wellow album	2015/16 2015/16 2015/16 2015/16 2015/16 2015/16	£25 £950 £15 (min. charge £25) £380 £25	No change No change £25.00 No change No change No change

FACILITY FEES (for reproduction of images in publications etc)	Documents: Commercial use	2016/17	£40 per image	£50 per image; in addition, a research fee of £50 per hour may be
Does not include charge for supplying image				applicable
	Non-commercial use (community/local voluntary groups; scholarly; non-profit making; print run less than 1,500)	2016/17	£12 per image	£15 per image; in addition, a research fee of £50 per hour may be applicable
		(multiple introduced 2014/15)	10+ £6 per image	£50 discount for 10 or more images
		2011/10)	£5 per image-HAT members (only one discount will apply)	No longer applies
	TV company filming Radio company recording Still image used	2014/15 2014/15 2016/17	£60 per hour £60 per hour £40 per image	£100 per hour £100 per hour £50 per image; in addition, a research fee of £50 per hour may be applicable

VENUE HIRE				
Block booking 5 or more: 20% discount	Cinema hire: Monday to Friday 9 – 5 Weekday evening 6.30 – 9 Saturday 9 – 4	2013/14 2011/12 2013/14	£30/hour £65 £35/hour	£35 per hour £70 £40 per hour
Hampshire Archives Trust corporate members: 15% discount (to be discontinued)	Education room hire: Monday to Friday 9 - 5 Weekday evening 6.30 – 9 Saturday 9 – 4	2014/15 2011/12 2013/14	£20/hour £65 flat fee £35/hour	£25 per hour £70 £40 per hour